

Creating Salary Keys



The Work Number® is a fast and secure way to provide proof of your employment or income—a necessary step in many of today's life events involving credit, financing, or securing of benefits or services.

The Work Number simplifies the verification process and accelerates credit decisions through an online system available to verifiers 24 hours a day, 7 days a week. The purpose of this document is to provide you with steps in order to generate a **Salary Key**, a single-use, six-digit code that you can provide to a verifier as consent to access your income information.

Note – In most cases, your consent is provided at the point of application for a service—when you sign a loan application or similar agreement—and a Salary Key is not required, but if you are asked to provide one from the verifier, the below instructions will show you how

First step is to access your employee account on the www.theworknumber.com

1. Click the “I’m an Employee” tab
2. Click “Enter Site”
3. Enter your **employer’s name or code** (or use the “Find Employer Name” look-up feature)
4. Click “Log In”
5. Enter your **User ID**

Note – If this is your first time accessing The Work Number, you will use a default User ID and PIN sequence established by your employer.

For **SMG** employees, the default ID and PIN scheme is:

User ID: SSN

PIN Scheme: Last 4 of SSN + 4 digit year of birth

6. Click “Continue”
7. Enter your **PIN**

Note – If this is your first time accessing The Work Number, you will be guided through some additional, simple account setup steps. Our site protects your data privacy using a secure, Risk Based Authentication system similar to many banking and financial services sites.

8. Click “Log In”

Creating and managing Salary Keys

1. Click the “Prove Income to Verifiers”
2. Click “Create Salary Key”
3. Click “New Salary Key”
4. The new salary key can be printed or emailed with instructions for the verifier on how to use it through The Work Number. Or the salary key itself can be provided to the verifier along with your employer name or code and your social security number.

Note – At any point, select the “Salary Key Activity” link to view the status (used, unused, expired) of keys you have created

For questions or more information please contact:

The Work Number Client Service Center: 866-604-6572

TTY—hearing impaired: 800.424.0253, Monday – Friday; 7a.m. – 8p.m. (CT)

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